SERVICE HOTLINE

JS≣

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4 September 2018

DELAY OF THE INTEREST RATES AND CURRENCY DERIVATIVES END OF DAY DATA PRODUCTS DISSEMINATION 3 SEPTEMBER 2018

The JSE experienced a technical problem with the production routines on the evening of Monday, 3 September 2018. The problem was due to a routine upload of margins not completing successfully.

As a result, the margins had to be resubmitted and the production and dissemination of the IRC (IR.Zip) file was unfortunately delayed.

As is our customary practice, the JSE will conduct further investigations of the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologises for the impact to your operations and inconvenience to your data users.

Market / Service: JSE Interest Rate and Currency

Derivatives End of Day Data Service

Environment(s): Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail CustomerSupport@ise.co.za

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